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**Bureaucratic Organization: Characteristics** 

1. Office Hierarchy: ordered system of subordination, supervision of lower offices.

**Issues:** legitimate and illegitimate authority, right to appeal, variations based on public or private organizations.

2. **Documentation:** rules, and job descriptions are written down, expressly stated.

Issues: distinctions between public/official and private life, workers rights.



**Bureaucratic Organization: Characteristics** 

- 3. Expert Training: Each According to Their Degree:
- 4. Office Operations Delimited by Specific Rules:
- 5. Authority is Rules Based: Regulations are not absolute, they are not command-based, but are based on administrative rules.



**Position of the Official** 

**1. Office Holding is a Vocation:** 

**Administrative Requirements:** 

- Specific Training
- Comprehensive Exams

**Duty to Vocation: Loyalty to the Profession (The New Master)** 

- Official Pay, No Renting Seeking (corruption)
- Not Based on Loyalty To a Person



**Position of the Official:** 

**Example: Political Official** 

The Political Official is no longer a personal servant to the ruler. Now, they are in the "service of a functional purpose," a set of written rules, and a professional code of conduct.



**Position of the Official: Personal Position** 

Social status:

- advanced education
- specialized skills
- control apparatus of the modern state and corporation (without them chaos would ensue).

-leaders by virtue of specialized knowledge



#### **Position of the Official: Appointed v. Elected**

#### **Appointed Official: True Bureaucrat**

- appointed by superior, specialized authority
- selected because of specialized skills
- satisfied bureaucratic criteria
- authority derived from above

Question: why else might someone be appointed? Nepotism?



#### **Position of the Official: Appointed v. Elected**

#### **Elected Official: Not a Bureaucrat**

- elected by popular vote
- not always selected because of their (bureaucratic) skills
- authority derived from below

**Question:** who is the better judge, the public (populism) or the specialist (bureaucracy)?



#### **Position of the Official: Appointed v. Elected**

#### **Elected Official: Not a Bureaucrat**

- elected by popular vote
- not always selected because of their (bureaucratic) skills
- authority derived from below
- weakens hierarchy (of skills)

Question: who is the better judge, the public (populism) or the specialist (bureaucracy)? Elected Judges?



**Position of the Official: Appointed v. Elected** 

**Big-city mayors: Executive Power** 

- are elected
- to oversee a large specialized staff
- to accomplish more than legislative bodies



#### **Position of the Official: Tenure**

- rules for duration in office
- protection against arbitrary dismissal
- administrative independence

**Questions:** Tenure and social status?



**Technical Advantages of Bureaucratic Organizations** 

**Bureaucratic v. Honorific Organizations** 

#### **Bureaucratic (Vocation)**

- precise
- efficient
- continuous
- hierarchal
- nonpersonal

Honorific (Avocation/Customary)

- personal
- less efficient
- less continuous
- expensive
- personalized

...favored by capitalist economies for its efficiency

... is administered by notables (non-experts) with limited efficiency.



#### Permanence of bureaucracy:

Once a bureaucracy has been established it is extremely difficult to destroy.

#### **Bureaucracy and Power: Socializing Power Relationships.**

Bureaucracies can be used for socializing power relationships. Given their organizational complexity, bureaucracies are difficult to change through mass/public opposition.

**Question:** Can you fight City Hall?



Permanence of bureaucracy:

**Bureaucracy:** 

- fixes the specialist in place (administratively)
- demands/requires that the public abide by its rules

**Question:** can you change/challenge the RMV?



# \*Any Questions??\*

